

**BEFORE THE
ILLINOIS COMMERCE COMMISSION**

Petition to Modify)	
911 Provider for City of Marion)	
Emergency Telephone System Board,)	Docket No. 14-0483
City of Marion, Illinois)	

**EXHIBIT 1.1
TO PREFILED DIRECT TESTIMONY OF
MICHAEL J. RAMSEY**

RESUME OF MICHAEL J. RAMSEY

Michael L. Ramsey

304 Westwood Rd
Williamsburg, Iowa 52361
319-668-9500

Education and Certifications

USAF School of Applied Aerospace Sciences	Graduate, July, 1975
Sheppard A.F. B., Texas	
Telephone Switching Equipment Repairman	
Electro / Mechanical Course	

USAF Non Commissioned Office	Graduate, Phase I, September 1977
Ramstein Air Base, Germany	Graduate, Phase II, September 1979
Professional Supervisory Education	

Nortel	Certificate May, 1983
Plano, Texas	
SL1 Architecture Hardware & Software	

NEC America, Inc	Certificate October 1986
Long Island, New York	
NEAX 2400 Installation & Maintenance	
SIM / IMG / ACD & MIS Hardware & Software	

Northern Telecom Inc.	Certificate June, 1989
Sacramento, California	
DMS -10 System Hardware Maintenance	

Northern Telecom Inc.	Certificate June, 1989
Raleigh, North Carolina	
DMS - 10 System Translations Software	

Mitel Inc.	Certificate March, 1995
Parcipay, New Jersey	
SX-200 Digital Hardware & Software	
Installation & Maintenance	

Panduit
Network Cabling system / Cat5 course
Annual Certification since 1995
Certificate 1995

Nortel, Inc.
Companion wireless Sales Training
Certificate July, 1995

CML Technologies
ESC-1000/RescueStar Installation and Maintenance
Certificate July, 2000

Mitel Inc.
Ft. Lauderdale, Florida
SX- 2000 Digital Hardware & Software
Installation & Maintenance
Certificate September, 2002

BICSI Certified Technician / Training
2003 / 2004

Solacom Technologies, Inc.
Gatineau, Canada
Solacom Training as Value Added Reseller

Employment and Experience

NG-911, Inc.
Owner / President
Formed May, 2008 as the result of the merger of Ramsey Enterprises, Inc. and Ramsey Emergency Services, Inc.
Next Generation Emergency Communications, Public Safety CPE Sales, Engineering, Consulting, Enhanced 9-1-1, E-911, ALI DataBase Management, Installations, Service, Maintenance
2008 to Present

Ramsey Enterprises, Inc. and Ramsey Emergency Services, Inc.
Owner / President of Company
Formed in August 2000
Public Safety CPE Sales, Engineering, Consulting, Enhanced 9-1-1, E-911, ALI DataBase Management, Installations, Service, Maintenance
2000 to 2008

Ramsey Communications, Inc
Owner / President
1998 - 2001

Telecommunications Sales, Service & Engineering

- | | |
|---|-------------|
| North English Telephone Company | 1986-1988 |
| North English, Iowa | |
| General Manager, Technician, Sales | |
| Wilton Telephone Company | 1992 - 1996 |
| Wilton, Iowa | |
| Started the interconnect division of Wilton Telephone Company. Duties included setting company goals and direction, industry exposure, marketing and advertisement programs. Engineering of both EPABX and Key Hybrid business telephone systems; coordinated installation and service activities. In four years grew to a staff of 7 Sales and technicians with a large customer base. | |
| Linn Photo Company | 1991 – 1992 |
| Cedar Rapids, Iowa | |
| Commercial & Counter Sales / Photography | |
| Self Employed | 1990 - 1991 |
| Telephony Contractor | |
| Palo Cooperative Telephone Association | 1987 - 1990 |
| Palo, Iowa | |
| General Manager, technician, DMS 10 M, carrier equipment, cable plant & Harris EPABX at the Nuclear Power Plan, engineered new fiber pant and carrier equipment to Duane Arnold Energy Company. | |
| Teleconnect Company | 1986-1987 |
| Cedar Rapids, Iowa | |
| Technician; service and installation of various industry equipment, Mitel, Tie, Siemens, Nitsuko and NEC and Nortel products. Prepare customer data base, programming systems, both EPABX 8 Key Hybrid telephone apparatus, and earlier electronic Key & 1A2 systems. | |
| Telecom Systems, Inc. | 1981 - 1986 |
| Cedar Rapids, Iowa | |
| Technician; service and installation, buried and aerial cable plant, copper & Lead installation and service on various industry equipment, Mitel, Tie, NorthCom, Eagle, Paragon, Western 1A2 and Northern Telecom, EPABX and Key Systems, prepare customer data bases and programming. | |

Handicap systems of Cedar Rapids

1980 - 1981

Cedar Rapids, Iowa

Workshop supervisor monitor and aid handicapped clients both with physical and mental disabilities in their performance and independent work and the community

United States Air Force

1974 - 1980

USAF Honorable Discharge, Meritorious service, National Defense, Good Conduct, Marksmanship, Outstanding Unit, Air Force Longevity Ribbons Awarded.

Served as a telephone technician in the Air Forces Communications Command. Tours of duty included 2-year service at Vandenberg Air Force Base, Lompoc, CA. Served as a central office technician for various systems, such as Western & AE Step offices, ranging in sizes from 300 to 7,000 line C.C. and associated equipment carrier, Autovon and mainframe; trouble tested Long Haul Testboard.

Three year tour at Ramstein Air Base, West Germany; served as a central office technician and supervisor and trainer for division and central offices and command and control facility. Equipment experience ranged from German RP-40 central office to Autovon 4-wire and carrier and interface appliques.

Associated Education & Training

Occupational Safety and Health Administration
10 Hour construction Training

Certificate June, 1994

Careertrack
Collaboration & Community in the workplace

Certificate April, 1995